



Progressive & Fast Growing
Facility Management Company

XPROWN FACILITY PVT LTD

An ISO 9001:2008 Certified Company



XproOwn Facility Pvt. Ltd is established in 2007 by Mr. Hari Om Aggarwal. XproOwn Started its operations in 2007 with 5 workers to cater the cleaning serving requirements of a local industrial establishment. An ISO 9001:2008 and OHSAS 18001:2007 certified company XproOwn which has pioneered the motto "Your Non Core Business is Our Core Business" offers a spectrum of services for upkeep of Residential/Commercial, Industrial, Hospitals, Hotel, Institutional & High Security Buildings. Today XproOwn is undisputed fast growing company in the Facility Management sector. XproOwn by virtue of its sheer hard work, dedication and vision continues to win large and prestigious contracts, The list bears a lasting testimony to our dynamism. dedication and proficiency. XproOwn has become a trusted name in the cleaning industry and facilities management. We understand that our success is determined by our clients success. This true spirit of partnership infuses everything we do. Today XproOwn is a name to reckon with when it comes to providing quality Housekeeping and facility management services. Currently it is having more than 700 employees on its roll providing total facility management services to large & medium size companies all over Delhi-NCR/North India. XproOwn is going to operate on PAN India Basis



Vision

To emerge as a world class brand in provision of integrated services in India by delivering wide range of services that exceed client expectations and play a significant role in the development of our staff, communities and rural India



Mission

Enabling customers to concentrate on their core business by being a preferred partner for all non core activities through highest quality services, providing value addition with latest systems and technology. Maintaining high standards of ethics and social responsibility



Values

Quality at core of service delivery, Empowerment at all levels to encourage can do attitude, Team spirit, Continuous learning and development, Cultural Diversity, Corporate Citizenship, Bringing common people together to do extraordinary things



Why 'We'



Outstanding service, support, flexibility and responsiveness to achieve ultimate customer satisfaction.

Consistently meeting client requirements, thereby reducing no. of complaints. To make processes and services more reliable and less costly.

Customer feedback 75% in the Good category and 25% in the excellent category.

Monitoring of Quality System and work characteristics for the continuous improvement in all areas & To develop enthusiastic and dedicated team of employees.

We work in partnership with customers to help manage their evolving workplaces. We're excited about the future & passionate about helping you achieve your strategic goals.

We bring our experience to work collaboratively with customers to deliver the support they need for the future. We deliver a seamlessly integrated service and bring fresh thinking and new ways to support our customers everyday.

Regardless of the vagaries in your business environment, our integrated approach to facility management help you achieve maximum productivity and efficiency.



Our Strengths

- Xprawn always treats its employees as a family member.
- Hard working, Strong & Committed work force.
- Trained & Multi-skilled Staff – Supervisors / Managers.
- Continuous training and development, up-gradation of knowledge with latest technology.
- Different training modules for Managers, Supervisors and Workers.
- Blended culture & mixed workforce for 365 days operation.



Advantage with Xprawn

- Qualified & Experienced Team of Professionals from the Service Industry.
- Well equipped with latest cleaning machines & Eco friendly chemicals.
- Quality & Service Delivery Guaranteed.
- Strong Administrative Department for all statutory compliances.
- Over 700 Strong and dedicated workforce.
- System based on Standard Operating Procedures, Action plans, Instructions, Checklist, Feedback and Improvement Plans.
- Registered with ESIC, EPF, GST, MSME, Income Tax & Labour Department.
- Dedicated operations & Facility Management Team for supervision and Execution of Projects.
- Strong presence in Delhi NCR / North India.





Mechanized Housekeeping

Xproown offers Mechanized Housekeeping and Janitorial services that includes cleaning of the customer premises with high quality Floor scrubbing machines throughout the day which features cleaning of Floors, toilets, lobby and passages, vacuuming of carpet, removal and disposal of garbage, cleaning of back entrance, Fire exits etc.



Carpet Shampooing, Upholstery & Facade Cleaning

Xproown to retrieve the tone and texture of carpets and upholstery of sofa and chairs, periodic shampooing is very essential. We have the expertise to do so by using environment friendly products from reputed companies like Johnson Deiversey and by using state of the art machinery.

Our scope of services includes complete stone restoration, refinishing and maintenance services including

Pest Control Management

Xproown with increasing regulations, government directives and the health risks attributed to pest infestation, the need to maintain a pest-free environment has never been so great, we provides timely preventive measures and effective treatment of pest control which is very essential to maintain the snactity of the office premises. We provide the pest control services for Rodent, Termite and General Pest Control by using WHO approved chemicals.



Pantry & Cafeteria Management

Xproown provides well groomed, skilled and experienced staff for serving food & beverage in pantry & cafeteria. They are not only thoroughly trained for proper table service and F&B service skills but also trained on behavioral skills (i.e. courtesy, soft spoken-ness etc.) so that the best service can be provided to our clients.



Service-Landscaping & Gardening

Xproown provides our client the qualified staffs that have expertise in Horticulture and Flower management with top of the line efficiency. Our skilled team renders innovative ideas for optimal harvest and post-harvest treatment in terms of chemical treatment, preservation and much more. They keep themselves updated with modern development and technology in this market. These arrangements are made to compliment the interiors and decor of the space that provide a pleasant experience for each visitor. The selection of plants is based on horticultural requirements such as light levels and for their visual characteristics including texture, color and form. Landscaping, grounds and building exteriors are your first opportunity to impress potential customers.



Technical Service

Xproown provides all kinds of Electrical, Mechanical, Plumbing and Carpentry services which are the most essential services for any organization. We undertake Operations & Maintenance of the following services.

Office - Support Staff Service

Xproown provides a complete cast of employees or support staff dedicated to client and the services we provide is crucial in establishing and maintaining a successful colorectal practice. The support staff provides the documents related to HR/Account/Compliance etc. Rather than performing a single specialized task, office support staff have responsibilities that often change daily with the needs of the specific job.



Help Desk Service

Xproown one of the crucial business areas these days is the help desk. Xproown understand the criticality of this operation and can provide experienced people to manage the desk. Help desk support involves understanding of the user's problem, diagnosing the reason and rectifying the same.



Corporate Responsibility



Xprawn has become a trusted name in the cleaning and housekeeping industry. We understand that our success is determined by our clients success. This true spirit of partnership infuses everything we do inside and outside our workplace.

- Workplace
- Environment
- Six Sigma
- Vendor Management
- Supplier Diversity
- Community

Customer Covenant

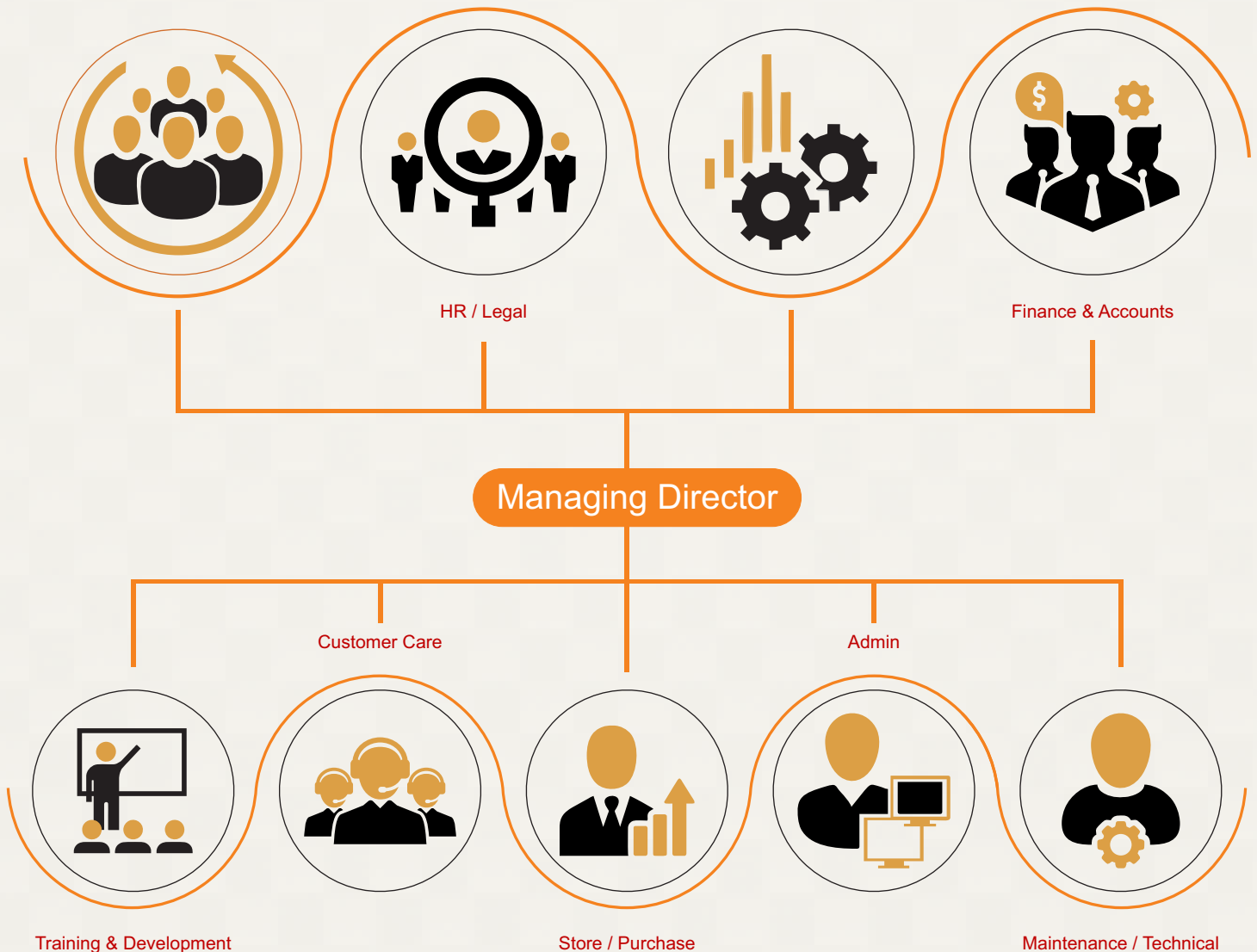
Xprawn will take full responsibility for every client experience through collaboration, innovation and unparalleled service delivered by our team members, We treat our customers the way we want to be treated - building lasting relationships, trust and integrity.



Our Organization Structure

Marketing / Business Development

Operation





Quality Certification



Our Legal Compliance

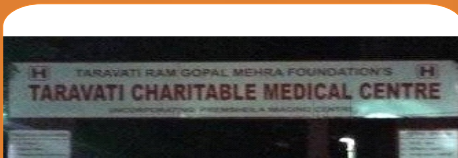
In the present scenario where one of the major reason for outsourcing the support services is to avoid the legalities involved in it, a reliable agency is required on which you can easily put your faith. Xprown is present to take care of all your legal compliance. We are covered under all the statutory laws and we take utmost care of our legal obligations. Xprown registered with the relevant government authorities, which are as follows:

Certificate of Incorporation No:	U74900DL2013PTC251857
GST No:	07AAACX1396D2ZD
Income Tax PAN No:	AAACX1396D
Shops & Establishment Registration No:	2013018600
Provident Fund Registration No:	DL/35272
ESI Registration:	10001022970000901

Xprown follow & fulfill all the Compliance required under the Labour Law applicable



Our Client



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An ISO 9001:2008 / An OHSAS 18001:2007 Certified / MSME Registered Company

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